



**Missouri Association of Counties
Workers' Compensation Trust**

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June 19, 2017

TO: MAC Trust Members

FROM: Dick Burke, Trust Administrator

RE: New Claims Administrator

CONVERSION DATE CHANGED TO AUGUST 1, 2017

As a follow-up to our previous (April 27) notice, please be advised that the start-up date for the new claims administrator has been deferred (from July 1) to August 1, 2017.

- **Effective August 1, 2017**, Cannon Cochran Management Services Inc. (CCMSI), will begin administering the Trust's workers' comp claims – existing and future. CCMSI is experienced with public entity pools and well-known for its commitment to customer service and client satisfaction.
- **Please note that between now and July 31, there will be NO changes in the way claims are reported and processed. It will be "business as usual" with Gallagher Bassett until we reach the August 1 conversion date.**
- Detailed information on Cannon Cochran Management Services (CCMSI) will be forthcoming -- including adjustor information, claim reporting procedures, contact numbers, etc. (Nurse Vicki will continue her services with the Trust!) If you have any questions in the interim, please don't hesitate to contact Dick, Sean or Bev at the MAC office (573.634.2120) or a member of the AJG team – Anita Kiehne (314.800.2285) or Devon Young (314.800.2216). You can also visit our website @ www.mocounties.com/mac-trust.php for updates.

We are excited about providing enhanced claim services to our members! Thank you for your continued support and for allowing us to serve you!



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